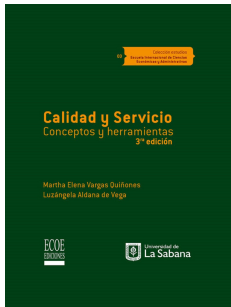


# PAWSUPP.COM Ebook and Manual Reference

## CALIDAD Y SERVICIO EBOOKS 2019



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Realese Date: Expected @@expectedReleaseDate@@

El servicio y la calidad son hoy factores diferenciadores de organizaciones que asumen su éxito desde la perspectiva de los clientes y referentes para elevar sus niveles de competitividad. u003cbr/u003e u003cbr/u003e

Esta obra ofrece al lector una orientación teórica y práctica que ayudará a las organizaciones, instituciones y empresas a diseñar, implementar y evaluar los procesos de calidad y servicio. Además, proporciona un capítulo de talleres que sirve de guía para la aplicación del texto.

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